

PATIENT POLICIES AND PROCEDURES

Rose Clinic, A Professional Medical Corp.

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American Board of Radiology. Specializes in Anti-Aging. Hormone. Breast and Reproduction

American Board of Anti-Aging Regenerative Medicine

OFFICE POLICY AND PROCEDURES

All initial paperwork must be completed and provided to our office no later than 2 business days prior to the first appointment. You may fax, mail or email these forms but the originals must be delivered at the appointment time.

A credit card is required to schedule all appointments. Please provide the credit card number when scheduling your appointment. The cancellation policy requires a cancellation to be made within 48 hours or there will be a charge of ½ the amount of the appointment. This charge can be used as a credit towards a re-schedule of your appointment.

FEE SCHEDULE

Fee Schedule includes in-office and telephone consultations. Please note that all services are to be paid at the time of service by cash, check or credit card (Visa, MasterCard or American Express). We wish to stress that the financial responsibility for services rest with you, regardless of any insurance coverage.

First Patient Visit \$450.00 for 1 hour

First Patient Visit Includes:

- 1 hour comprehensive discussion with Jeanne Stryker, MD to evaluate a specific plan for you.
- Dr. Stryker will determine body type (estrogen and androgen).
- Discuss Metabolism, Hormone Imbalances, Food Allergies and Gut Issues.
- Educate on Breast, Uterine, Ovarian, Testicular and Prostate Cancer.
- Bio-Identical Hormone Evaluation-test to order.
- Comprehensive Metabolic and Nutritional Assessment-test to order.
- Determination of Diagnostic and Lab Evaluation (Hormone, Saliva and Blood Spot Tests, Comprehensive Metabolic Profile (CMP) and EstronexTest; (payment for tests is a separate fee).
- Evaluate Breast Health and appropriate screening.
- Evaluate other organs for appropriate screening.

Second Patient Visit \$300 for 1 hour

Second Patient Visit Includes:

- 1 hour or less visit with Jeanne Stryker, MD, Dr Stryker feels strongly on a program which includes Hormone and nutrition testing to have the best results for long term healing benefits.
- Review hormone results-1 test only or may include hormone and estrogen urine test or serum/blood lab Work.
- Determine what hormone and medications as needed and recommended supplements.
- Answer written questions.

Third Patient Visit \$300 for 1 hour

Third Patient Visit Includes:

- 1 hour visit with Jeanne Stryker, MD.
- Comprehensive Metabolic Profile Test, NutrEval, or One Eval Genomic Amino Acid (payment for tests is separate fee).
- The CMP is a comprehensive nutrition and vitamin analysis. The test evaluates the cellular level and looks at how the body assimilates and digests fats, carbohydrates and proteins that are burned as fuel for energy.

Fourth Patient Visit \$300 for 1 hour

Fourth Patient Visit Includes:

- 1 hour visit with Jeanne Stryker, MD to follow up on Comprehensive Metabolic Profile which assesses your Nutritional status.
- An extensive outline of nutritional supplements recommended after reviewing your CMP as well as a Dietary plan for you to follow.
- Recommended supplements are an additional cost.
- Based on the test results, additional testing may be required, for example, stool, food allergy or other Screening tests such as ultrasounds, thermography, Pap smear or traditional tests such as mammography or MRI.
- You may need additional testing depending on your individual history and symptoms in order to heal. For Example stool testing for parasites, hair or urine analysis for toxins.

6 Month Follow Up for Retesting Hormones \$300 for 1 hour

6 Month Follow Up Includes:

- 1 hour visit with Jeanne Stryker, MD.
- Review Hormone results.
- Provide CMP and 10 Panel Hormone Test for Annual Follow UP.
- Determine what Hormones and Medications needed and recommended supplements.
- Answer any written questions.

1 Year Follow Up for Retesting Hormones \$500.00 for 1 hour

1 Year Follow Up Includes:

- 1 hour visit with Jeanne Stryker, MD.
- Review Hormone Results.
- Analyze Comprehensive Metabolic Profile test.
- Determine what hormones and medications needed and recommended supplements.
- Answer any written questions.

ALL LABSTESTS ORDERED AND DISPENSED AT THE ROSE CLINIC ARE PAID FOR AT THE TIME OF THE VISIT.

Biofeedback Treatment

- Seven month commitment \$220.00 each session.
- 30 minutes time frame each session for biofeedback assessment for Dr. Taunya Nichols to access remotely.
- An email of results and a 15 minute consult with Dr. Stryker to review results.

APPOINTMENTS IN OFFICE

Please be on time for your appointment. Being late compromises your best care and shortens your appointment time. Clients who forget their appointment or cancellations less than 48 hours prior to the appointment, will be required to pay for the missed visit. Please understand that a missed appointment could have gone to a patient on the waiting list.

TELEPHONE APPOINTMENTS AND TELEPHONE CALL FROM PATIENTS

Questions often arise after a consultation. To streamline this process, you may mail or fax your questions in advance-prior to a phone or office visit. If questions are lengthy which require more than 5 minutes or require reviewing your personal file, you will be billed for a telephone consultation at the standard rate of \$75 per ¼ hour.

- Telephone consults are billed in 15 minute increments- \$75.00
- Please allow 24 hours during our normal business hours for a response
- You will need to call into our office (858-755-8955) at the time of your scheduled consultation. -Telephone consults are payable by credit card only. A signed and dated "authorization to charge credit card" form must be on file prior to the appointment.
- Please understand you are paying for Dr. Stryker's expertise as a board certified, anti-aging, functional, regenerative Medicine doctor. You have been ill for awhile and it may take more than one or two visits to get you on a path of healing. Please note that much time is spent by Dr. Stryker and her staff behind the scenes in ordering supplements, interpretation of lab results and prescription faxes or phone in prescriptions to the pharmacist.

BILLING INFORMATION

We **do not** accept or bill insurance. However we will supply you with a super bill with the appropriate codes for insurance reimbursement or you may want to submit as a tax deduction. If you are concerned about insurance reimbursement, please check with your insurance carrier as to your policy benefits. Missed appointments are not billable by insurance. In the event your medical records need to be copied, upon receipt of either your written authorization or a judge's order from court to do so. The fee for reproducing your records is \$.25 a page. Administrative time spent for insurance companies requests for records is \$25.00 per hour.

LAB TESTS

The lab tests are separate from the Rose Clinic and please refer to the lab company policy. Lab tests results will be available 7-21 days after shipping specimens to the lab. The time needed depends on the type of lab test performed. Upon return of the lab results, you will be contacted to schedule an appointment o discuss the result. All lab tests ordered by Dr. Stryker are reviewed and interpreted by Dr. Stryker. If you decide you want another physician such as your primary care physician to have these lab tests, upon completion of an authorization to release records form from your physician signed by you and an interpretation fee, the records will be released. The interpretation fee may vary depending on the in depth degree of the tests. Interpretation of a simple test, for example, blood work to hormone testing/or metabolic evaluation will vary from \$75.00 to \$200.00. Questions regarding the home lab test kits should be directed to the toll free numbers on the individual tests/labs.

PRODUCT ORDERS

Please allow 24 hours for an order to be prepared and allotted time for drop shipment. Payment is due by credit card, cash or check when you pick up or place your order. **Supplement returns are not accepted.** In some instances, pre-approval is accepted to exchange supplements in the case that the supplement is not opened. For your convenience we have a online store that you can order your products from, please sign into www.rose-clinic.meta-ehealth.com. and register as a new patient. Enjoy the benefits of ordering your supplements online.

IMPORTANT NOTES

Jeanne Stryker, MD is not a Primary Care Provider and is not associated with any hospital. Rose Clinic doe not service medical emergencies. If you have a medical emergency, you must contact your primary care physician or dial 911.

MEDICATION MANAGEMENT

Jeanne Stryker, MD is not a Primary Care Physician. Dr. Stryker is a breast, hormone and nutrition specialist. If you have questions regarding your medication which is out of the scope of Dr. Stryker practice, we ask you to contact your Primary Care Physician. If you do not have a Primary Care Physician, we will be happy to provide a referral for you.

Medication Management for Bio-Identical Replacement are billed in 15 minute increments at \$75.00. By signing below you indicate that you have read in its entirety, the Office Policy and Procedures of the Rose Clinic and understand and accept the Office Policy and Procedures of the Rose Clinic.

Signature: _____

Date: _____



Thank you for your courtesy for observing Rose Clinic's policy



Jeanne Stryker, MD